

**Home**

**General Presentation**

- Step 1 : [Login page](#)
- Step 2 : [Fares request](#)
- Step 3 : [Display fares](#)
- Step 4 : [Flights availability](#)
- Step 5 : [Enter names](#)
- Step 6 : [Book flights](#)
- Step 7 : [Display file](#)

Step 8: [Other options:](#)  
 (available from Display file)  
 8.1 [Modify PNR module](#) (\$)

- 8.1.1 [Modify dates](#)
- 8.1.2 [Modify PNR](#)
- 8.1.3 [Modify dates with connectors](#)
- 8.2 [Add flights](#)
- 8.3 [Add remarks to this file](#)
- 8.4 [Apply payment](#)
- 8.5 [Cancel file](#)
- 8.6 [Display another file](#)
- 8.7 [Display PNR rules](#) (\$)
- 8.8 [Generic seat selection](#) (\$)
- 8.8.1 [Display seat assignment](#)
- 8.8.2 [Display seat map](#)
- 8.9 [Make invoice](#)
- 8.10 [Clone PNR](#) (\$)

- Step 9: [Additional modules](#)(\$):
- 9.1 [Registry form](#)
  - 9.2 [Reporting](#)
  - 9.3 [Ticketing](#)
  - 9.4 [B2B / B2C logs](#)

# Openfares Business to Business Booking Engine

**Release 3.3.7**

**last updated, June 1, 2005**

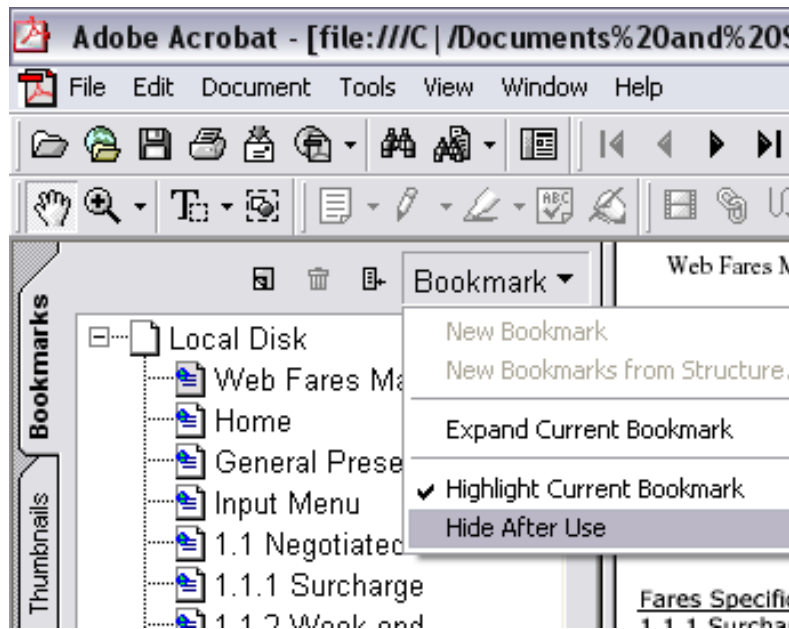
## Saving your file

Click the Disk icon in Adobe Acrobat Reader



To save your Adobe PDF file, click the Save icon on the Adobe Acrobat Reader toolbar.

**Open your bookmark panel to see menu. Make sure that "hide after use" option is OFF.**





[next>>](#)

# Openfares Business to Business Booking Engine

Release 3.3.7

last updated, June 1, 2005

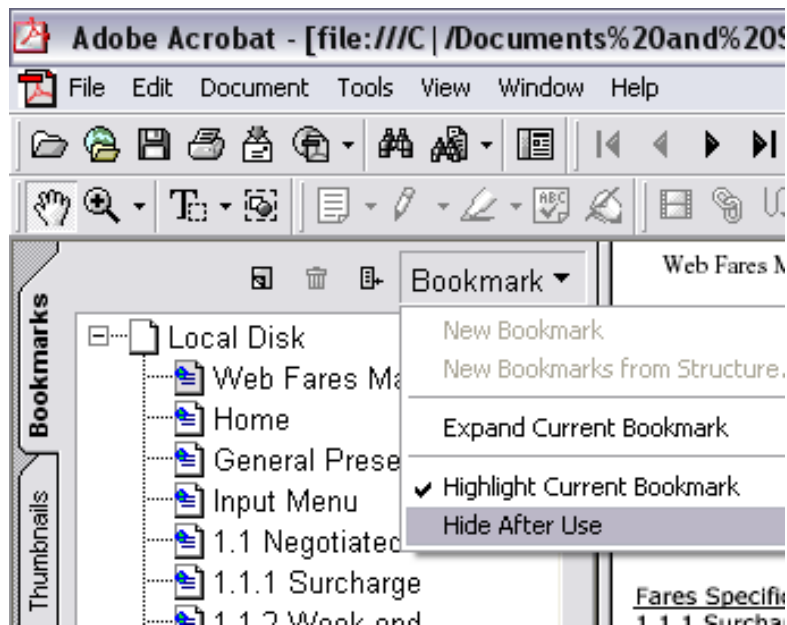
## Saving your file

Click the Disk icon in Adobe Acrobat Reader



To save your Adobe PDF file, click the Save icon on the Adobe Acrobat Reader toolbar.

**Open your bookmark pannel to see menu. Make sure that "hide after use" option is OFF.**



next>>

## **General Presentation**

The Business to Business (B2B) booking engine allows travel agencies or consolidator's internal agents to make flights reservations for the following:

### **Negotiated**

Negotiated fares: from contracts with airlines that are created in Webfares

These fares are identified by **N** in the **Net/Com** column of the booking engine.

### **Commission Grids**

1) For commission override on Published fares

Published Fares in GDS on which overrides are applicable. Commission grids in Webfares will enable the booking engine to pull-up these fares from the GDS and apply the proper commission override.

These fares are identified by **C** in the **Net/Com** column of the booking engine.

**IMPORTANT:** if the commission grid is created WITHOUT any override %, then, **Net/Com** column will then be changed for **P**

2) For mark-ups on Private fares (ATPCO)

These are negotiated fares created in the GDS (Galileo and Sabre) by the airline. In order to pull them from the GDS, commission grids (with special fare type PF) in Webfares must be created with the proper mark-up

These fares are identified by **N\*** in the **Net/Com** column of the booking engine.

### **Pure Published**

Your booking engine can also offer 'Pure' published fares on which you can apply service fees for mark-up.

These fares are the 'green dot' fares because they are already available routings provided by super \$BB (for Galileo), Trip search (for SABRE) and Power Shopper (for Woldspan)

These fares are identified by **P** in the **Net/Com** column of the booking engine.

**IMPORTANT:** There is an option (must contact Openfares) for Galileo that will apply the commission override on the published fares (green dots). If it is the case, the **Net/Comm** value will then be changed for **C**

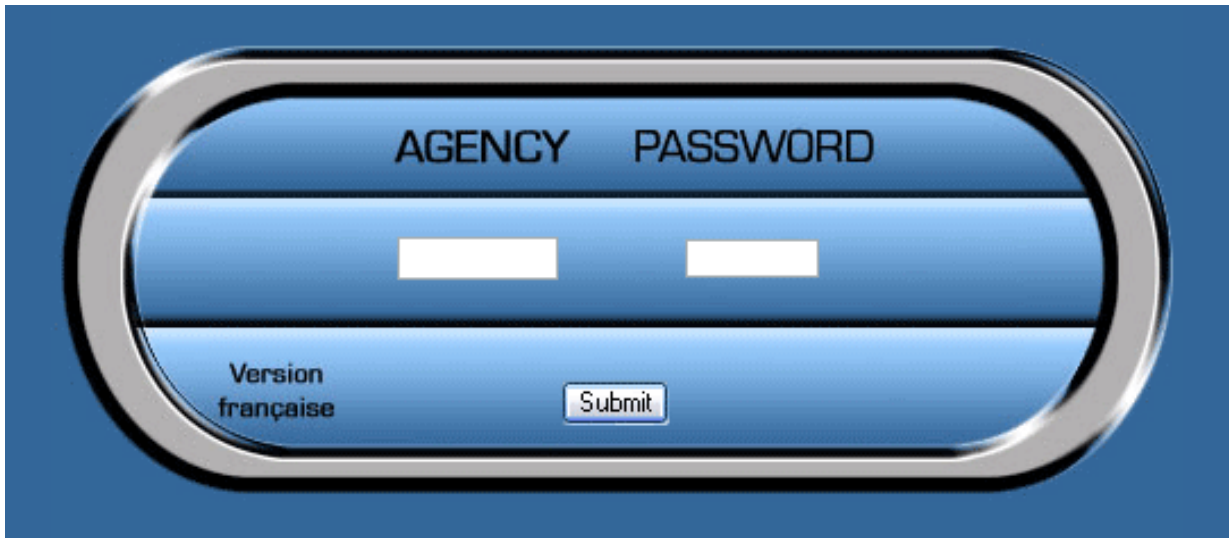
Parameters ruling the booking engine are provided by:

The Co-branding Module

The Custom file, maintained by Openfares.

The PNR file, maintained by Openfares.

<<previous next>>

**Step 1: Login page**

The login page is usually provided by the customer with its own design, links, logo and colors. Openfares can provide it if required. The submit button uses the language of the browser.

Agency logins (user and password) must be created in Webfares.

Agency logins can be uploaded in Webfares (Import Agencies) using a CSV file format provided by Openfares.

Agency **user name** is usually the 10 digits telephone number of agency.

Customer can use either agency profile from Webfares or agency stars in GDS (not recommended) to insert agency information in PNR. In both cases, agency login must be created in Webfares.

The **<FORM ACTION>** must be <http://your URL address/cgi-bin/webbooking/request.cgi>

**Fields identification for Login page:**

**agency** : agency user code (17 digits max)

**password**: agency password (10 digits max)

**vendercode**: vender code, usually hidden field

**pincode**: profile identification number from Co-branding, usually hidden field

**provenance**: must be equal to index

**langue**: This field is optional and if not present, system will default to english.

(fr = franch, en= english, es = spanish, pr = portuguese)

## Step 2 : Fares Request

Openfares provides 2 different request pages (Must be selected in co-branding Module):

### **2.1 Request frame – version 1**

### **2.2 Request frame – version 2**

Most options presented in the request pages, colours and logos are displayed according to selected settings in the Co-branding Module.

Our Booking engine searches for fares for the request dates then + 1 day and +2 days if misconnections.

#### **IMPORTANT:**

The **WITH PUBLISHED** option will retrieve the best published fares using:

Super \$BB for Galileo  
Trip Search for Sabre  
Power Shopper for Wspan

Published fares are presented with a GREEN dot.

The dot is green because availability is already provided (only 1 itinerary is provided).

The 'with published' option can be removed.

It is an option in the co-branding that is called Get best published fares option , you can set it at DISABLED.

So,

When you select **Negotiated**, it will retrieve:

- Negotiated fares from Webfares (NEGOTIATED)
- published fares in GDS with commission overrides in Webfares (COMMISSION GRID)
- private fares in GDS with mark-up in Webfares (COMMISSION GRID)

When you select **With published**, it will retrieve:

- same as Negotiated
- Pure published fares (on wich you have no commission or mark-up, only service fees if specified in Webfares)

#### The **Cheapest fares** OR **All upsells**...

When user selects **Cheapest fares**, system will look to the cheapest fare per airline.

If fare is not available, system will automatically upsell to the next available class.

When user selestc **All upsells**, system will display ALL the valid fares (all airlines and all classes) will all possible class combinations (according mix class specifications in the Open JAW table)

There is an option that allows you to remove this scroll down list and react the following way (you must contact Openfares)

If ALL AIRLINES is selected, system will display only the cheapest fares per airline.

If a SPECIFIC AIRLINE is selected, system will display all the valid fares for this airline.

### **Your Own request page...**

The consolidator can make its own request page. If so, the option 'custom internal HTML page' must be selected in the Co-branding Module.

Openfares does not support external HTML pages.

Any new development provided by Openfares must be integrated by the client.

If you do create you own html request page, you have to select the proper option in the co-branding module to indicate that you are using your own custom HTML page in the following option:

Request page version (only applicable in framed request mode) :

Also, you have to name your page the following way (same thing applies for request with stopovers) and transfer them in the HTML directory:

**Regular request** page must be named *pincode.html* where *pincode* is the profile identification number.

ex: 514272.html

**Request with stopover** page must be named *pincode-stop.html* where *pincode* is the profile identification number.

ex: 514272-stop.html

### **Fields identification for request page:**

<b>gateway_dep</b>	airport, city code or city name (for B2C only*)
<b>dest_dep</b>	airport, city code or city name (for B2C only*)
<b>DepMonth</b>	can be 1, 01 or JAN
<b>Depday</b>	01,02,...
<b>gateway_ret</b>	airport, city code or city name (for B2C only)
<b>dest_ret</b>	airport, city code or city name (for B2C only)
<b>RetMonth</b>	can be 1,01 or JAN
<b>Retday</b>	01,02,...
<b>nb_adu</b>	1 to 9
nb_chd	
nb_inf	
ow	O = One Way or blank
pref_airline	AC, LH, ...

heuredep	0900
heureret	1200
only_first	0 = economic, 1 = first class (F,P classes for published, YF fare type for Negotiated) 2 = Business class (J,C classes for published, YJ fare type for Negotiated)
onlycheap	0 = only cheapest fare per Airline or blank
fetch_pub	1 = query GDS to get published and private fares using commission grids
call_bff	1 = get best published fares (pure published fares)

Fields in **red** are mandatory.

### **There are different <forms> in the Request page:**

#### **PNR's:**

You must insert <!-- SYSTEMVAR: REQFILE --> before the submit of the request form. The booking Engine will automatically replace it with system variables.

#### **Airports:**

You must insert <!-- SYSTEMVAR: CITYCONVERTER --> before the submit of the city converter form. The booking Engine will automatically replace it with system variables.

#### **Search:**

You must insert <!-- SYSTEMVAR: MAINFORM --> before the submit of the fares display form. The booking Engine will automatically replace it with system variables.

#### **Stopovers:**

You must insert <!-- SYSTEMVAR: REQUESTSTOPS --> before the submit of the Stopover form. The booking Engine will automatically replace it with system variables.

#### **Agency:**

You must insert <!-- SYSTEMVAR: AGENCY --> before the submit of the Agency form. The booking Engine will automatically replace it with system variables.

#### **Pro:**

You must insert <!-- SYSTEMVAR: PROMODE --> before the submit of the PRO form. The booking Engine will automatically replace it with system variables.

## **2.1 Request frame – version 1**

The screenshot displays the OpenFares search interface. At the top, there is a search form with the following elements:

- Passenger selection: 1 Adult, 0 Child, 0 Infant.
- Buttons: PNR's, Airports, Stopovers.
- Search options: OneWays (checkbox), Cheapest Fares (dropdown), Negotiated (dropdown), All (dropdown).
- Form fields: From, To, Date (MAR), Time.
- Buttons: Search, Reset.

Below the search form is a table with the following columns:

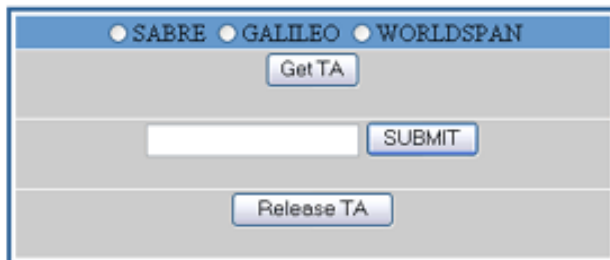
From	To	Date (DDmm)	Time (HHMM)	Final Dest.	Trans. Portion

To the right of the table, there are additional controls:

- Passenger selection: 1 Adult, 0 Child, 0 Infant.
- Buttons: PNR's, Airports, No Stopovers.
- Search options: OneWays (checkbox), Cheapest Fares (dropdown).
- Buttons: Search, Reset.

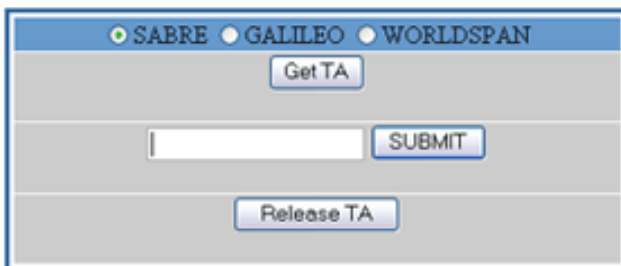
### Notes :

- The request frames are 'top' frames request pages therefore, at any time, a new request can be submitted. No more need for 'back' buttons.
- Airlines list is provided by Webfares. If you offer 'pure' published fares, you can offer them for the airlines in the list only or all airlines. This is an option in the co-branding module (accept all airlines for pub).
- Bottom page is usually provided by the consolidator and can be changed at any time. It needs to be put in your HTML directory and path must be indicated in the Co-branding Module.
- All buttons throughout the system can be replaced by consolidator. Buttons need to be put in your HTML directory and names must be indicated in the Co-branding Module.
- **PNR** button will show you all PNR's if you are an logged in as an Internal agent or only your PNR's if you are logged in as an external agent (travel agency). There is an option in the co-branding that allows external agents to have access to ALL pnr's.
- **Airports** button is a tool to retrieve airport and city codes.
- The **GDS** button brings you to a 'send raw' application (It opens a new window) that will allow you to query the GDS.



You must select the GDS and click on **Get TA**

The system will assign you a TA



TA USED: 1

Then you simply enter your command

Once completed, make sure you click on **Release TA**

For **SABRE**

Special characters :

@ replaces change character

+ replaces cross of lorrain

Availability example : 124JULDXBBEY@CY

Result :

24JUL THU DXB/Z4 BEY/-1

CY RESPONSE

7CY 645 C7 D7 Z2 Y7 K7 B7 N7 S7 DXBBEY 0420 0630 320 B 0 XTWF

M7 T7 L7 X7 Q7 H7 V7

NO MORE - 1\* FOR INTERLINE CONX

Fare quote example: FADXBBEY24JUL-CY

Result :

ORG-DXB DST-BEY TRIP-OUTBOUND CXR-CY 24JUL03 USD

THE FOLLOWING CARRIERS ALSO PUBLISH FARES DXB-BEY:  
EK GF JU KU ME MS QR RJ SV TK UF YY  
ADDITIONAL CARRIERS PARTICIPATE IN YY FARES  
PM/SC/MIL/YZ/CH/GRP/IT/FP FARE TYPES MAY ALSO EXIST  
TAXES/FEES NOT INCLUDED-USE FT/FL  
ALL FEES/TAXES/SVC CHARGES INCLUDED WHEN ITINERARY PRICED  
SURCHARGE FOR PAPER TICKET MAY BE ADDED WHEN ITINERARY PRICED  
MINIMUM FARES MAY APPLY  
AED CONVERTED TO USD USING BSR 1 USD - 3.6724 AED  
CY DXBBEY.EH 24JUL03 MPM 1594 V-ATPCO  
QTE F/B BK FARE EFF EXP TKT AP MIN/MAX RTG  
1 - C C X 286.00 01JL - - - - / - EH01  
2 - Y Y X 177.00 01JL - - - - / - EH01  
3 - KEE3M K R 300.00 01JL - - - - / 3M EH01  
\*\*\* BELOW ARE YY FARES DXB-BEY VALID ON CY \*\*\*  
YY DXBBEY.EH 24JUL03 MPM 1594 V-SITA  
QTE F/B BK FARE EFF EXP TKT AP MIN/MAX RTG  
4 - F C X 757.00 - - - - - / - EH02  
5 - C C X 632.00 - - - - - / - EH02  
6 - Y C † X 542.00 - - - - - / - EH02  
7 - YEE3M Y R 743.00 - - - - 5/ 3M EH02  
EH01 /WITHIN THE EASTERN HEMISPHERE/ ‡

For **Galileo/Worldspan**

Special characters :

- @ replaces pillow
- + replaces cross of lorraine
- & replaces the end item

Availability example (Galileo or Worldspan): **A24JULDXBBEY**

Example (Direct access Galileo): **L@AC/A10SEPYULYZZ**

Result :

TH 24JUL DXB / BEY - 1:00 HR  
1" CY 645 C4 D4 Z0 Y4 K4 B4 N4 S4 T4 M4  
DXBBEY0420 0630 320 02 JU 51 D4 Z0 M4 H2 S0 Q0 B4 N4 V4 K4  
DXBBEY0735 1020 737 03" ME 429 J4 D4 Y4 K4 H4 T4 V0 L0 Q0 GR  
DXBBEY2140 2359 321 04  
EK 953 F4 J4 Y4 M4 B4 K4 H4 Q4 L4 V0 DXBBEY1535 1925 330 15"  
GF 603 F2 A4 J4 C4 Y4 H4 M4 L4 Q4 K4  
DXBAUH1200 1240 320 06" GF 915 F2 A4 J4 C4 Y4 H4 M4 L4 Q4 K4  
BEY1320 1535 332 07\* RJ 613 J4 Y4 S4 M4 H4 B4 Q4  
DXBAMM1635 1835 310 08" ME 313 J4 D4 Y4 K4 H4 T4 V4 L4 Q4 GR  
BEY1940 2040 321 OMEALS]A\*M; CLASSES]A\*CO; MORE]A\*;

Fare quote examples:

Galileo: **\$DYULYYZ/**  
Wspan: **4FYULYYZ**

**Result :**

FARES LAST UPDATED 03JUN 2: 43 AM  
 ]SDYULYYZ  
 YMQ-YTO DEPART 03JUN  
 ADULT FARES  
 ACC/CMP/NXC/SEN/VUS/YTH FARES ALSO EXIST  
 (TAXES/FEES NOT INCLUDED)  
 CAD FARE MIN/ XL TVL DATES TKT DATES  
 CX FARE BASIS AP MAX FE FIRST/LAST FIRST/LAST  
 1 TS 69.00 VCAN  
 2 C6 79.00 B79CA -- --/--  
 3 TS 79.00 NCAN  
 4 TS 89.00 MCAN  
 5 SG 99.00 V

**2.2 Request frame – version 2**

**Agency:** For internal users, allows you to specify travel agency user code, therefore get prices with discounts entered in Webfares if applicable.

**Dist:** For internal user, allows you to specify the distribution code (ex. B2B, B2C, INT, etc...) Distribution code is assigned per distribution tool (pin codes in Co-Branding Modules of B2B and B2C or any external application). Fares can be distributed through specific distribution tools with additional surcharges (see Webfares documentation, 'surcharges').

**Request page for professionals - Internal agents:**

**Pro format :**

DATE-AIRP-AIRP-DATE\*-AIRP-DATE\*-AIRP/DATE-AIRP-AIRP-DATE\*-AIRP-DATE\*-AIRP-ADU-CHD-INF-AIRLINE

\* Optional

If no via points are specified, availability search is the same as from standard request (will check request dates, + 1 day and + 2 days if misconnection)

Ex: 10apryulsin/20aprsinyul-2a

If via points are specified without dates, availability search is the same as from standard request (will check request dates, + 1 day and + 2 days if misconnection) except system searches only for the specified routing (will be faster )

Ex: 10apryullaxsin/20aprsinlaxyul-2a

If via points are specified with dates, availability search is using ONLY the specified dates therefore, if there is an overnight the proper date must be entered. This search will be much faster because search will be done only for specified routing and dates.

Ex: 10apryullax15aprsin/20aprsinlax22apryul-2a

In all cases the contract airline can be specific at the end of the request.

Ex: 10apryullax15aprsin/20aprsinlax22apryul-2a-SQ

The screenshot shows the OpenFares search interface. It features a table for flight details with columns: From, To, Date, Time. The 'Out' row shows 'yul' to 'lax' on '15 MAY'. The 'In' row shows 'lax' to 'yul' on '25 MAY'. There are dropdown menus for '1 Adult', '0 Child', and '0 Infant'. Search options include 'Cheapest Fares', 'Negotiated', and 'All'. There are buttons for 'PNR's', 'Airports', 'Stopovers', and 'Pro'. A 'Search' button and a 'Reset' button are also present. Agency and Dist fields are at the bottom left. The OpenFares logo is on the right.

The screenshot shows the OpenFares search interface with a more complex layout. It includes a table with columns: From, To, Date, Time, Final Trans. Dest. Portion. The 'Final Trans. Dest. Portion' column has radio buttons. There are dropdown menus for '1 Adult', '0 Child', and '0 Infant'. Search options include 'Cheapest Fares', 'Negotiated', and 'All'. There are buttons for 'PNR's', 'Airports', and 'Standard'. A 'Search' button and a 'Reset' button are also present. Agency and Dist fields are at the bottom left. The OpenFares logo is on the right.

**Stopovers:**

Booking engine will search availability for each of the specific segments. It will make sure that stops are allowed and apply proper amounts indicated in routings.

It is important to identify which segment reaches the final destination.

**Please Wait image...**



This is the standard image provided by Openfares.

Customer can make its own image and specify the name of image in HTML directory in the co-branding module.

Please wait image is displayed everywhere there is a waiting period.

[<<previous](#) [next>>](#)

**Step 3 : Display fares**

Fare Request:YUL-LAX.LAX-YUL. Departure on **Thu 15MAY03** Return on **Sun 25MAY03**

Click on ( ? ) to verify availability

Click on ( R ) to display the rules

Air	Applicable Rates			Midweek fare			Rules	Class	Seasonality
	Adult	Child	Infant	Adult	Child	Infant			
? NW	310	310	0	275	275	0	R	V - V	01JAN/31MAY
Non-refundable. Charge of \$CAD 154 for re-issue.									
? DL	355	355	0	345	345	0	R	T - T	08NOV/31OCT
*** All surcharges are included *** E-ticket only/Fee for paper ticket *** Last day to issue 31 OCT 03 ***									
? AC	925	713	160	900	688	135	R	Y - Y	05APR/06JUN
THIS IS GENERAL INFO									

Copyright © 2002 OpenFares

Only the valid cheapest fares per airline or all up sell fares are displayed according to selection criteria's in the request page.

The columns that are displayed and options on how to present them are selected in the Co-branding module.

The maximum number of fare line per page is also determined in the Co-branding module.

Legend display of buttons is an option in the Co-branding module.

Openfares provides standard buttons but customer can provide its own buttons and insert them in the co-branding module.

Click on ( ? ) to verify availability

Click on ( R ) to display the rules

Colours and fonts are determined in the style sheets. Customer can make their own style sheets.

The display of the first remark line on the fares display is an option in the Co-branding Module.

The fares rules are displayed using the rules button.

Air	Net	Net (week-end)	Basis	Class	Published;	Published; (week-end)	Min/Max	From / To	N=net C=comm
DL	345	365	TX5570	T	NA	NA	FRIORSAT/60D	08NOV/31OCT	

REMARK	*** All surcharges are included *** E-ticket only/Fee for paper ticket *** Last day to issue 31 OCT 03 ***
PENALTY	Before departure \$100USD/\$146CAD for refundable / After departure Ttl non refundable
CHANGES	Changes before departure \$146CAD / Changes after departure \$100USD/\$146CAD
WEEK-END DAYS	OUTBOUND: SAT-SUN INBOUND: SAT-SUN
BLACK-OUT DAYS	
ADVANCE PURCHASE	1. If reservation is made 30 day(s) or more prior to departure Tkt must be issued within 7 day(s) of reservation 2. If reservation is made between 29 and 7 day(s) before departure Tkt must be issued within 3 day(s) of reservation  Whichever comes first
STOPOVERS	Not permitted
OPEN-JAWS	Single open jaw permitted at destination only
ROUTING	OUTBOUND YUL;DL;ATL;DL FINAL DESTINATION YUL;DL;CVG;DL FINAL DESTINATION INBOUND DL;ATL;DL;YUL DL;CVG;DL;YUL
MIX CLASS	Permitted T/U when applicable
RESTRICTIONS ON PERMITTED FLIGHTS	

...

For Negotiated contracts:

Most rules information comes from the specification tables in Webfares (Rules, Routings, restricted flights, etc.)

For private fares or overrides on published fares (from commission grids):

Rules are provided from GDS OR from Webfares according to option in contract table in Webfares.

When rules are picked up from the GDS, the consolidator CAN specify in the rules table of the contract, its own the change and penalty information. They will be displayed along with the change and penalties provided by the GDS. So you can write something like AS PER PUBLISHED + \$50.

Consolidator can also insert a first remark line that will be shown at the fares display.

<< [previous](#) [next](#) >>

**Step 4 : Flights availability**

Results: YUL - LAX V / V class

Departure: 15APR

Pick	Air	Fl. No	Gateway	Destination	Date Dep.	Dep. Time	Arr. Time	Availability
<input checked="" type="radio"/>	DL	810	LAX	CVG	25MAY	1050	1800	A9 B9 F9 H9 K9 L9 M9 Q9 U9 Y9 T9
-	DL	5566	CVG	YUL	25MAY	1930	2130	B9 H9 K9 L4 M9 Q9 U4 Y9 T4
<input checked="" type="radio"/>	DL	122	LAX	CVG	25MAY	1410	2118	B9 D9 H9 I9 J9 K9 L9 M9 Q9 U9 Y9 T9
-	DL	5615	CVG	YUL	25MAY	2250	0050	+1 B9 H9 K9 L9 M9 Q9 U9 Y9 T9
<input checked="" type="radio"/>	DL	419	LAX	ATL	25MAY	0125	0835	A9 B9 F9 H9 K9 L9 M9 Q9 U9 Y9 T9
-	DL	862	ATL	YUL	25MAY	0845	1222	A9 B9 F9 H9 K9 L9 M9 Q9 U9 Y9 T9
<input checked="" type="radio"/>	DL	1284	LAX	CVG	25MAY	0835	1342	A9 B9 F9 H9 K9 L9 M9 Q9 U9 Y9 T9
-	DL	5610	CVG	YUL	25MAY	1540	1743	B9 H9 K9 L9 M9 Q9 U9 Y9 T9
<input checked="" type="radio"/>	DL	1976	LAX	ATL	25MAY	1125	1843	B9 D9 H9 I9 J9 K9 L9 M9 Q9 U9 Y9 T9
-	DL	714	ATL	YUL	25MAY	2005	2244	A9 B9 F9 H9 K9 L9 M9 Q9 U9 Y9 T9

Display prices and taxes

When the requested class is not available the system automatically up sell.  
It will display the unavailable fares in a box.

Results: YYZ - LON Q / V class

The requested fare is not available. We can offer you the following fare:

**Class: Q / V Mid-week Fare: 734 Week-end Fare: 784 on US**

Departure: 15MAY

Unavailable  
659\$ in: VIXCCB  
809\$ in: QIXCCS

Pick	Air	Fl. No	Gateway	Destination	Date Dep.	Dep. Time	Arr. Time	Availability
<input checked="" type="radio"/>	US	4279	YYZ	PHL	15MAY	1730	1913	B7 H7 K7 L0 M7 V0 Y7 Q7
-	US	126	PHL	LGW	15MAY	2055	0915	+1 B7 C7 H7 J7 K7 L0 M7 P7 V0 Y7 Q7

Return: 25MAY

Pick	Air	Fl. No	Gateway	Destination	Date Dep.	Dep. Time	Arr. Time	Availability
<input checked="" type="radio"/>	US	99	LGW	PHL	25MAY	1215	1545	B7 C7 H7 J7 K7 L7 M7 P7 Q7 Y7 V7
-	US	1436	PHL	YYZ	25MAY	2205	2332	A4 B7 F7 H7 J4 K7 L7 M7 Q7 Y7 V7

Display prices and taxes

The upsell is done using the next available class from the **same contract**.

Mix of classes will be provided only if Open Jaw rules are entered in the fare line (in Webfares)

System will try all classes until it reaches one that is available and display the unavailable fares in a box.

For Galileo, if no availability is found and if it is not a 'segment by segment' search, system will offer button to 'Search for alternate dates'.

Time can be displayed using either the 24 or 12 hours clock. This is an option in the Co-branding module.

Airline and classes can be replaced or hidden (using Pseudo airline table in Webfares)

Routings and fare basis can be hidden (options in Contract table in Webfares)

There are 2 availability programs:

- The 'Regular' search, when no Via points are required.
- The 'Segment by Segment' search, when Via points are required and specified in routings.

Number of move downs:

Search for each via points are done simultaneously using 1 TA per via point.

The system does 4 move downs for 'Regular' search and 2 move downs per segment for 'Segment by Segment' search.

You can specify the number of move downs you require per contract in Webfares.

-->There is an option to display the flight details. Agent can click on flight number and get the flight detail info. You must contact Openfares.

Pick	Air	Fl. No	Gateway	Destination	Date Dep.	Dep.Time	Arr.Time		
<input checked="" type="radio"/>	AF	<u>345</u>	YUL	CDG	15MAR	0540 PM	0630 AM	+1	A2 B0
<input type="radio"/>	AF	<u>347</u>	YUL	CDG	15MAR	0755 PM	0845 AM	+1	A2 B0

```

*** AIR FRANCE ***

*** AIR FRANCE ***

DOAF0345/15MAR/YULCDG

* 1A PLANNED FLIGHT INFO *           AF 345  42 MO 15MAR

APT ARR  DY DEP  DY CLASS/MEAL      EQP  GRND  EFT  TTL
YUL      1740  MO PFAJCDIZYKH/MB  343      6:50

```

If no availability is found, it can be for the following reasons:

- CRS gateway is Down or no TA's or GTID's are available
- No flights found in CRS for the specific dates
- No flights found in CRS for the routings created in Webfares (could be caused by bad data entry)

- No more seats (then system will display one routing option showing the class with 0 seats)

The system will display a link with E-mail address (consolidator email from consolidator info in webfares) and agent will be able to e-mail the consolidator with the detail of the request for which he could not get availability.

<<previous next>>

**Step 5 : Enter names****Departure date on 15MAY**

Air	Fl. No	Gateway	Destination	Date	Dep Time	Ret Time	Class
DL	5622	YUL	CVG	15MAY	1315	1533	T
DL	1401	CVG	LAX	15MAY	1640	1829	T

**Return date on 25MAY**

Air	Fl. No	Gateway	Destination	Date	Dep Time	Ret Time	Class
DL	810	LAX	CVG	25MAY	1050	1800	T
DL	5566	CVG	YUL	25MAY	1930	2130	T

Taxes are approximate. Final taxes and surcharges will be calculated and displayed when file is booked with an option on the next screen.

Net	Approximate Taxes	Sub Total	Number of Passengers	Total
355.00	116.98	471.98	3 Adults	1415.94
355.00	116.98	471.98	1 Children	471.98
0.00	10.46	10.46	1 Infants	10.46
<b>Grand Total</b>				<b>1898.38</b>

All prices are in CAD

Please note that a 10 \$ week-end surcharge is included in the rate

**Option date : 13MAR**

Please enter the following (Adults first, then children)

Last Name	Full First Name	Title	Phone (Ex. 5142729454)
Boutet	Suzanne	Mr	Phone: 5142222222
Boutet	Carole	Mr	
Beaulieu	Jacques	Mr	
Beaulieu	Stephanie	Miss	Age: 11

Infant (less than 2 years without a seat)

Last Name	Full First Name	Title
Boutet	Mini	Mstr

User Name	Agency "USER ID"	Travel Agent Name	Final Quote
5142766777	5142766777	sue	

Book

Please **click once** to avoid duplicate bookings. It may take 15-20 seconds to process your booking.

**If consolidator is using Stars, it will print Agency 'star ID'.**

Options in Co-branding:

- Agent's home phone number box (not in the example). It will insert the following in the PNR:  
5 T-UD4 5142729454  
(for Galileo only)

- Final Quote box. It will insert the following in the PNR:  
5IR-total amount quoted is \$555.55 (enter)  
5.Ztotal amount quoted is 555.55 (enter with no dollar symbol)  
(For Worldspan only)

Safety NET:

At enter names stage (except for WSPAN, it is done at booking time), for all fares except NETS, system performs an Auto price or Safety net. This is a security measure to avoid misquotes. System 're validates' the fare in the GDS.

Sometimes, not all rules are entered in webfares for Private fares or commission overrides on pure published fares. So, once a specific itinerary is chosen, we make a double verification by pricing the itinerary against the GDS.

### **WORLDSPAN :**

#### **For Private fares:**

At booking, the selected itinerary is re-priced.

- If fare basis is the same and price is the same - OK
- If fare basis is the same and price is different - new price is considered
- If fare basis is different, message: *The selected fare is not valid, please select another day or flight and search again.*

#### **For Published fares with commission grid override:**

At booking, the selected itinerary is re-priced.

- If positive response - OK
- Else, message: *The chosen itinerary is not valid, please choose another flight*

### **SABRE :**

#### **For Private fares:**

At booking, the selected itinerary is re-priced.

- If fare basis is the same and price is the same - OK
- If fare basis is the same and price is different - new price is considered
- If fare basis is different, we reconfirmed with the applicable fare (with new fare basis and classes)
- If no applicable valid fare is found, message: *The selected fare is not valid, please select another day or flight and search again.*

#### **For Published fares with commission grid override:**

At tax quote, the selected itinerary is re-priced.

- If price is higher, we provide higher fare with message :  
*The fare is not valid, the valid adult net is (\$new fare). If you proceed with the reservation you will be invoiced (\$new fare) with applicable tax and surcharge.*
- If price is lower, we keep the original fare.

### **GALILEO:**

#### **For Private fares and Published fares with commission grid override:**

At booking, the selected itinerary is re-priced.

- If fare basis is the same and price is the same - OK
- If fare basis is the same and price is lower - original fare is kept
- If fare basis is the same and price is higher - new price is considered, following message will be displayed:  
*Please note that the selected fare of 535.00 and taxes of 73.22 has been revised based on validation of GDS rules, the applicable fare is: 555 and taxes of 73.22*
- If fare basis is the same and price is the same and tax is different - new tax quote is considered, following message will be displayed:  
*Please note that the selected fare of 535.00 and taxes of 73.22 has been revised based on validation of GDS rules, the applicable fare is: 535 and taxes of 77.45*
- If there is a YQ surcharge returned that was not entered in the Extra tax table of webfares, we include it in the tax breakdown, following message will be displayed:  
*Please note that the selected fare of 535.00 and taxes of 73.22 has been revised based on validation of GDS rules, the applicable fare is: 535 and taxes of 77.45*

- If fare basis is different, we reconfirm with the applicable fare (with new fare basis and classes)
- If no applicable valid fare found, message:  
message: *Please note that the selected fare is not available for booking after re-validation of GDS rules, please select another day or flight and search again.*

Other options:

- It is possible to have a box for the age of the infant(s). Option in Co-branding Module.
- It is possible to display the currency (on the right or left) of all amounts. Option in Co-branding Module.
- It is possible to have a box that will force the agent to confirm that he agrees to your TERMS and CONDITIONS and a link to view them. Option in Co-branding Module.
- For Worldspan, Ability to put a . in the name field to separate middle name or hyphenated names. For example we enter teplicek/traci.lynn mrs, The . carries over into Wspan.
- You can determine if option date will be called *option date* OR *ticket by*. In Co-branding Module.
- For child and infants, you can have either the age or date of birth. In Co-branding Module.  
In the PNR, you would then have LAFOND /SMITH MISS\*DOB12SEP04
- It is possible to get a TAX BREAKDOWN by clicking on the tax amount. Option in CO-branding module. Tax amount will be underlined and will popup a box with tax breakdown when clicked on.

<<previous next>>

[<<previous next>>](#)**Step 6 : Book Flights**

1 DL5622T 15MAY 4\*YULCVG HK4 1315 1533 /DCDL /E : Seat confirmed  
 2 DL1401T 15MAY 4 CVGLAX\*HK4 1640 1829 /DCDL /E : Seat confirmed  
 4 DL 810T 25MAY 7\*LAXCVG HK4 1050 1800 /DCDL /E : Seat confirmed  
 5 DL5566T 25MAY 7 CVGYUL\*HK4 1930 2130 /DCDL /E : Seat confirmed

1) Agency: OPENFARES TEST  
 2) Reservation confirmed at OPENFARES  
 3) Your net fare is 355.00 (Adult), 355.00 (Child), 0.00 (Infant)  
 Taxes (Adult) 116.98/ 11.22CA 26.55XG 13.00SQ 40.06US 11.21AY 10.46XY 4.48XF Taxes (Child) 116.98/ 11.22CA  
 26.55XG 13.00SQ 40.06US 11.21AY 10.46XY 4.48XF Taxes (Inf) 10.46/  
 4) Your option date is 13MAR. A payment is required for this date. Failure to do so will automatically cancel the reservation  
 5) OPENFARES booking number: FYZUNWV



Every time a booking is completed, an e-mail is generated with the PNR information and sent to the e-mail address indicated in PNR e-mail in General Info/ Consolidator information of Webfares.

The  button is available once a booking is completed and displays the PNR.

The  button brings you to the same screen as the PNR,s button on the request frame. (see section OTHER OPTIONS for more info)

[<<previous next>>](#)

**Step 7 : Display file****OPEN Booking: CQINKX**

1.2BOUTET/SUZANNE MR/DANIEL MR 2.1BEAULIEU/CAROLE MR  
 3.1BEAULIEU/STEPHANIE MISS 4.1/1BOUTET/MINIME MSTR  
 1 DL5614T 15JUN 7\*YULCVG HK4 0600 0820 /DCDL\*49CW1D /E  
 OPERATED BY COMAIR INC  
 2 DL 123T 15JUN 7 CVGLAX\*HK4 0855 1016 /DCDL\*49CW1D /E  
 3 ARNK  
 4 DL 122T 25JUN 3\*LAXCVG HK4 1410 2123 /DCDL\*49CW1D /E  
 5 DL5615T 25JUN 3 CVGYUL\*HK4 2250 0050 26JUN 4  
 /DCDL\*49CW1D /E  
 OPERATED BY COMAIR INC  
 TKT/TIME LIMIT  
 1.TAW20MAR/OPTION UNTILL 20MAR  
 PHONES  
 1.YUL514-222-2222-H  
 PASSENGER EMAIL DATA EXISTS \*PE TO DISPLAY ALL  
 CUSTOMER NUMBER - 0000000000  
 ADDRESS  
 OPEN  
 AA FACTS  
 1.OSI AA INF  
 GENERAL FACTS  
 1.OSI YY INF  
 REMARKS  
 1./OPENFARES TEST  
 2./ADDRESS 1 MONTREAL  
 3./PROV/STATEPOSTALZIP  
 4./CANADA  
 5./5142729454-A  
 6./5142729343-F  
 7..  
 8.H-OP. MAIN/YUL.LAX.15JUN..O/LAX.YUL.25JUN..R  
 9.H-OP. ITIN MAIN/YUL-CVG-CVG-LAX.O/LAX-CVG-CVG-YUL.R  
 10.H-OP. TKT DEAD/20030516  
 11.H-OP. NET MAIN/ADU 355.00 3/CHD 355.00 1/MNF 0.00 1  
 13.H-OP.5H-OP. TAXE MAIN/ADU 118.06// 11.22CA 26.69XG 15.00SQ  
 39.  
 14.H-OP. CTND/ 42US 11.03AY 10.29XY 4.41XF  
 15.H-OP.5H-OP. TAXE MAIN/CHD 118.06// 11.22CA 26.69XG 15.00SQ  
 39.  
 16.H-OP. CTND/ 42US 11.03AY 10.29XY 4.41XF  
 17.H-OP.5H-OP. TAXE MAIN/MNF 10.29// 10.29XY  
 18.H-OP. SURCHARGE PER PAX/Q  
 19.H-OP. TOTAL AMOUNT/1902.53  
 20.H-OP. XF/CVG  
 21.H-OP. BASISMAIN/TW5570/TX5570

```
21.H-OP. BASISMAIN/TW5570/TX5570
22.H-OP. AIR/DL
23.H-OP. MIN MAX/FRIORSAT/60D
24.H-OP. ROE/6798
RECEIVED FROM - 5142766777/SUE
6049.6049*A99 1517/14MAR03 CQINKX
```

**All the info that is displayed in the PNR is determined in an external PNR file.  
You must contact Openfares to add or remove information in PNR.**

Any line containing the word 'cost' will not be displayed.

Any line containing .DNS. (.Do Not Show.) will not be displayed.

Tour code, endorsement and ticket designator are shown only to Internal users.

It is possible to insert the fare related Contract name in the PNR. In order to do so, you must advise us. If you want it, we must insert it in your PNR customization file.

It is possible to add letters CHD or IND to fare basis code in the PNR. In order to do so, you must advise us. If you want it, we must insert it in your PNR customization file.

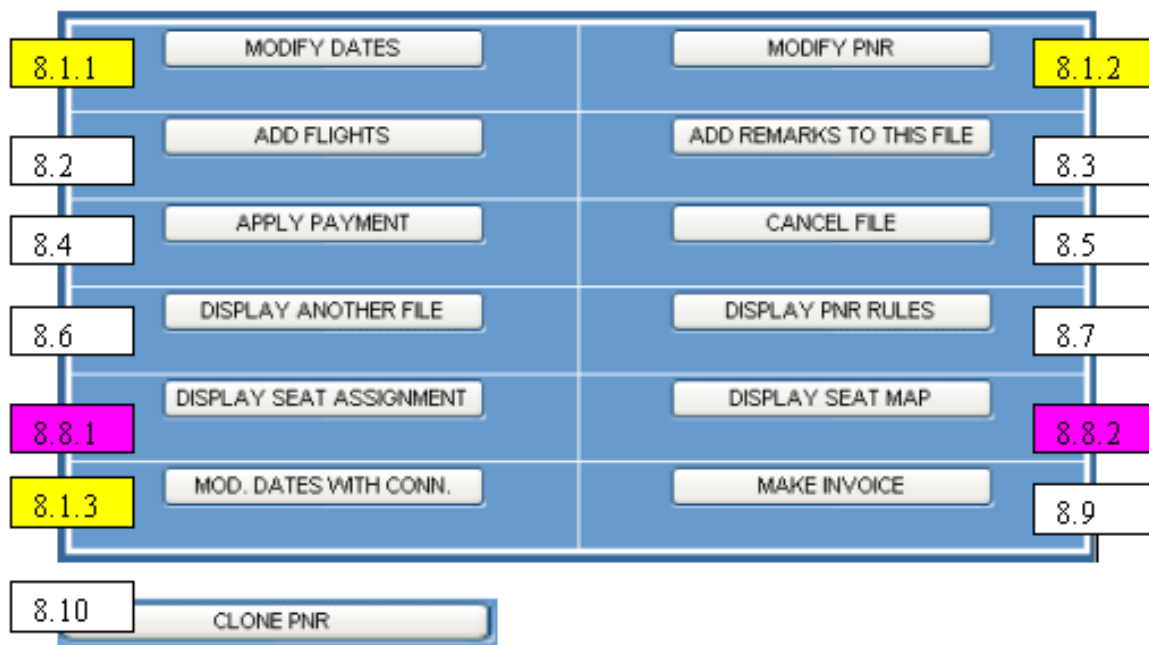
For CX Negotiated contracts, US departures, X in fare basis is removed (instead of replaced by W) for week-end fares when fare basis are inserted in the PNR.

<<previous next>>

**Step 8 : Other options: (from the display file)**

This is the complete list of options that are available once a booking is completed (HK)

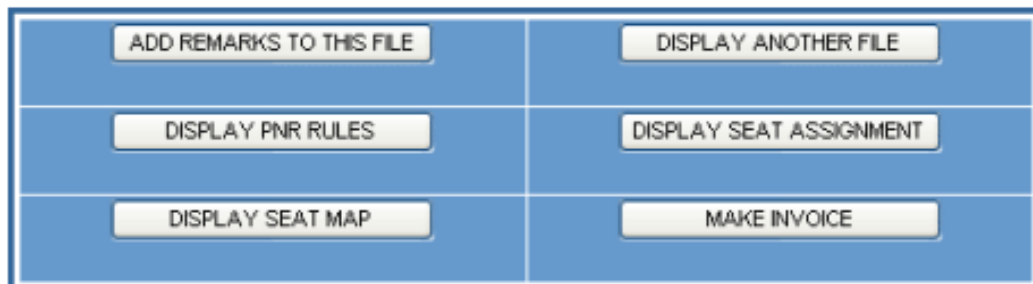
Some modules are sold separately (\$), you must contact Openfares for price list.



Once the file is paid (PA), only the following options are available:

**NOTE:**

Apply payment is always available for Internal agent (even if file is already paid)



If file is partially paid or payment pending (PP), same option as when (PA) except the APPLY PAYMENT appears to complete the payment.

At bottom of display file page, a button to redraw the payment page is available. What it does is simply clear the bottom page to redraw your own bottom page.

<<previous next>>

[<<previous](#) [next>>](#)

**8.1 – Modify PNR module (\$):**

This module contains the following options (only for internal agents):

8.1.1 MODIFY DATES

8.1.2 MODIFY PNR

8.1.3 MOD. DATES WITH CONN.

[<<previous](#) [next>>](#)

[<<previous](#) [next>>](#)**8.1.1 MODIFY DATES:**

To modify either the departure and/or return dates for a specific file.

### Your reservation contains the following itinerary

OUTBOUND							
DL	5622	T	15MAY	YUL	CVG	1315	1533
DL	1401	T	15MAY	CVG	LAX	1640	1829

INBOUND							
DL	810	T	25MAY	LAX	CVG	1050	1800
DL	5566	T	25MAY	CVG	YUL	1930	2130

Do you want to modify the OUTBOUND or the INBOUND ?





OUTBOUND  
 INBOUND

What is your new departure date ?

Fare Request **YUL-LAX.LAX-YUL**. Departure on **Thu 15MAY03** Return on **Mon 02JUN03**

Click on (  ) to verify availability

Click on (  ) to display the rules

Air	Applicable Rates			Midweek fare			Weekend fare			Estimated taxes	Fare Basis	Class	Min/Max	Seasonality
	Adult	Child	Infant	Adult	Child	Infant	Adult	Child	Infant					
 DL	345	345	0	345	345	0	365	365	0	0	 TX5570	T - T	FRI_OR_SAT/60D	08NOV/31OCT
*** All surcharges are included *** E-ticket only/Fee for paper ticket *** Last day to issue 31 OCT 03 ***														
 DL	375	375	0	375	375	0	395	395	0	0	 TX5570//UX5570	T - U	FRI_OR_SAT/60D	08NOV/31OCT
*** All surcharges are included *** E-ticket only/Fee for paper ticket *** Last day to issue 31 OCT 03 ***														

Copyright © 2002 OpenFares

The system will display the fares in order to make the new selection and will continue through the regular booking engine process.

PNR will be updated with the correct information.

[<<previous](#) [next>>](#)

**8.1.2 MODIFY PNR:**

What do you want to modify?
<input type="radio"/> CHANGE NAME
<input type="radio"/> CANCEL ONE PASSENGER
<input type="radio"/> SPLIT FILE
<input type="radio"/> ADD/CHANGE PHONE NUMBER
<input type="button" value="MODIFY"/>

**8.1.2.1 Change name :**

To make corrections or change names

ID	PAX TYPE	LASTNAME	FIRSTNAME	TITLE
1.1	ADULT	<input type="text" value="BOUTET"/>	<input type="text" value="SUZANNE"/>	Mr <input type="button" value="v"/>
1.2	ADULT	<input type="text" value="BOUTET"/>	<input type="text" value="CAROLE"/>	Mr <input type="button" value="v"/>
2.1	ADULT	<input type="text" value="BEAULIEU"/>	<input type="text" value="JACQUES"/>	Mr <input type="button" value="v"/>
3.1	CHILD	<input type="text" value="BEAULIEU"/>	<input type="text" value="STEPHANIE"/>	Miss <input type="button" value="v"/>
4.1	INFANT	<input type="text" value="BOUTET"/>	<input type="text" value="MINI"/>	Mstr <input type="button" value="v"/>


**8.1.2.2 Cancel one passenger :**

To cancel passenger(s), remove them from file.

ID	PAX TYPE	CANCEL	LASTNAME	FIRSTNAME	TITLE
1.1	ADULT	<input type="radio"/>	BOUTET	SUZANNE	MR
1.2	ADULT	<input type="radio"/>	BOUTET	CAROLE	MR
2.1	ADULT	<input type="radio"/>	BEAULIEU	JACQUES	MR
3.1	CHILD	<input type="radio"/>	BEAULIEU	STEPHANIE	MISS
4.1	INFANT	<input type="radio"/>	BOUTET	MINI	MSTR

CHANGE PNR

BACK TO MODIFY PNR

### 8.1.2.3 Split file

To split 1 file into 2 files, take passenger(s) from one file and create a new one.

ID	PAX TYPE	REMOVE	LASTNAME	FIRSTNAME	TITLE
1.1	ADULT	<input type="radio"/>	BOUTET	SUZANNE	MR
1.2	ADULT	<input checked="" type="radio"/>	BOUTET	CAROLE	MR
2.1	ADULT	<input type="radio"/>	BEAULIEU	JACQUES	MR
3.1	CHILD	<input type="radio"/>	BEAULIEU	STEPHANIE	MISS
4.1	INFANT	<input type="radio"/>	BOUTET	MINI	MSTR

CHANGE PNR

BACK TO MODIFY PNR

(actual file)

1.1.BOUTET/SUZANNE MR 2.1.BEAULIEU/JACQUES MR
3.1.BEAULIEU/STEPHANIE MISS 4.1/1.BOUTET/MINI MSTR
1 DL5622T 15MAY 4*YULCVG HK3 1315 1533 /DCDL*39QDD5 /E
OPERATED BY COMAIR INC
2 DL1401T 15MAY 4 CVGLAX*HK3 1640 1829 /DCDL*39QDD5 /E
3 ARNK
4 DL 810T 25MAY 7*LAXCVG HK3 1050 1800 /DCDL*39QDD5 /E
5 DL5566T 25MAY 7 CVGYUL*HK3 1930 2130 /DCDL*39QDD5 /E
OPERATED BY COMAIR INC
TKT/TIME LIMIT
1.TAW13MAR/OPTION UNTILL 13MAR

...

23.H-OP. MIN MAX/FRIORSAT/60D
24.H-OP. ROE/6688
25.H-POSSIBLE DUPE BOOKING. SEE PNR FKZGKV
26.DIVIDED/6049*A99 1507/10MAR03 JCWXFN
27.H-SPLIT TO/150702/10MAR03 JCWXFN 04/04 03/03 BOUTET/SUZANNE
RECEIVED FROM - 5142766777/SUE
6049.6049*A99 1342/07MAR03 FYZUNW H

### 8.1.2.3 Split file

(new file)

```

1.1.BOUTET/CAROLE MR
1 DL5622T 15MAY 4*YULCVG HK1 1315 1533 /DCDL*39QDD5 /E
OPERATED BY COMAIR INC
2 DL1401T 15MAY 4 CVGLAX*HK1 1640 1829 /DCDL*39QDD5 /E
3 ARNK
4 DL 810T 25MAY 7*LAXCVG HK1 1050 1800 /DCDL*39QDD5 /E
5 DL5566T 25MAY 7 CVGYUL*HK1 1930 2130 /DCDL*39QDD5 /E
OPERATED BY COMAIR INC
TKT/TIME LIMIT
1.TAW13MAR/OPTION UNTILL 13MAR
PHONES
1.YUL514-222-2222-H
2.YUL5149991234

```

...

```

23.H-OP. MIN MAX/FRIORSAT/60D
24.H-OP. ROE/6688
25.H-POSSIBLE DUPE BOOKING. SEE PNR FKZGKV
26.DIVIDED/6O49*A99 1507/10MAR03 FYZUNWV
27.H-SPLIT FR/150702/10MAR03 FYZUNWV 04/04 01/01 BOUTET/CAROLE
RECEIVED FROM - 5142766777/SUE
6O49.6O49*A99 1342/07MAR03 JCWXFN H

```

The new file number and locator for passenger BOUTET,CAROLE,MR : 761 /JCWXFN

BACK TO MODIFY PNR

#### 8.1.2.4 Add/change phone number

To add a phone number to the file or change the phone number of the file.

Always display phone ID number 2. If there is a phone number in ID 2, it will be printed and agency will be able to change it. A free box is always available to add a new phone number.

ID	PHONE NUMBER
2	<input type="text"/>

CHANGE PNR

BACK TO MODIFY PNR

<<previous next>>

### **8.1.3 MOD. DATES WITH CONN.**

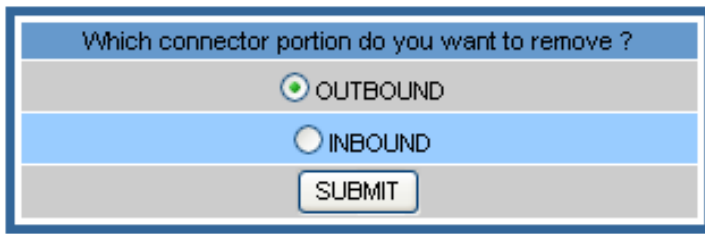
This module will allow to change dates on flights that are linked with a connector flight.

The MOD. DATES WITH CONN. is presented only if ADD FLIGHTS option is activated.  
(you must contact Openfares)

Steps:

- Modify dates with connectors:

It will first ask which connector flight portion must be replaced and delete it.



Which connector portion do you want to remove ?

OUTBOUND

INBOUND

SUBMIT

- Modify dates: (see 8.1.1)

Then, the system will bring you to the regular 'Modify dates' in order to modify the main flight dates.

- Add flights: (see 8.2)

Then, the system will bring you to the 'Add Flights' in order to select the new connector flight with the proper dates.

[<<previous next>>](#)

## 8.2 ADD FLIGHTS

This option will be presented only if option is set 'ON'. You must contact Openfares.

If you have for example a fare from YUL to MRS with AF at \$500 and created connector fares (type = CT) for YQT to YUL with AC at \$50 you can:

- book the main flight, YUL-MRS at \$500 with AF and then
- use the ADD FLIGHTS button to book the YQT to YUL at \$50

When an agency wishes to ADD FLIGHTS, the system will do the followings steps:

It will display the main flights on top, provide you with a request page in the bottom to allow the agency to enter the information for either the ADD ON, SIDE TRIP or CONNECTOR according to dates of the additional flights.

For ADD ON (at destination), the system will search for fares with fare type = AD in Webfares  
 For SIDE TRIP (at stopover point), the system will look for fares with fare type = ST in Webfares  
 For CONNECTOR (at gateway), the system will look for fares with fare type = CT or AT in Webfares

Once flights are added, it will insert the information in the PNR at the proper place with the main flight. Total amount and taxes will be re-calculated accordingly.

Gateway (Outbound):	<input type="text"/>	Destination (Outbound):	<input type="text"/>
Gateway (Return):	<input type="text"/>	Destination (Return):	<input type="text"/>
Departure Date (DDMMM ex. 20MAR):	<input type="text"/>	Return Date (DDMMM ex. 27MAR):	<input type="text"/>
Number of Adults:	1	Number of Children:	0
Number of Infants:	0	One Way:	<input type="checkbox"/>

Your reservation contains the following itinerary

OUTBOUND

DL	5622	T	15MAY	YUL	CVG	1315	1533
DL	1401	T	15MAY	CVG	LAX	1640	1829

INBOUND

DL	810	T	25MAY	LAX	CVG	1050	1800
DL	5566	T	25MAY	CVG	YUL	1930	2130

POWERED by 

[<<previous next>>](#)

**8.3 ADD REMARKS TO THIS FILE**

Agency can enter remarks such as:

- Seat selection (Aisle seat, window seat, etc.)
- Special meal request per passenger (VGML, etc.)
- Frequent flyer number per passenger
- Special service request per passenger (SSR codes)
- Agent name
- Free flow remarks
- Other special information (OSI)

<b>OpenFares File: FKZGKV</b>
Passengers:
BOUTET,SUZANNE,MR

<b>PLEASE ENTER YOUR SEAT SELECTION FOR THE PASSENGERS</b>
None <input type="button" value="v"/>
<b>BOUTET,SUZANNE,MR:</b>
Special meal1:
None <input type="button" value="v"/>
Frequent Flyer Number1:
(Please enter the airline code (AC) and the number ex AC1234567. Please do not enter the command FF)
<input type="text"/>
Special Request1:
None <input type="button" value="v"/>

Agent Name:	
<input type="text"/>	
Enter booking remarks in the following fields	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
Enter your OSI in the following fields	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<input type="text"/>	
<input type="button" value="ADD REMARKS"/>	

**Note:**

For Worldspan internal users, an indicator can be entered to specify the remark zone. You must contact Openfares for this option.

Whenever a text remark is entered, an e-mail is sent to the consolidator saying:

**Remark added to locator ABCDEF** and containing the remarks that where added.

[<<previous](#) [next>>](#)

<< [previous](#) [next](#) >>**8.4 APPLY PAYMENT**

The apply payment option allows the agency to apply the full payment (per file) or to pay specific passengers (per file).

- When file is fully paid, status is changed to PA
- When file is partially paid, status is changed to PP

Every time an agency hit's the payment button in the B2B, an e-mail is generated to the consolidator using the e-mail address indicated in PNR e-mail in General Info/ Consolidator information of Webfares.

The subject of the mail will say: Payment attempt on locator SGH3SW

**WEB BOOKING CONFIRMATION**

<b>Date:</b>	<b>Travel Agency Name:</b>	<b>Booking #:</b>
2, February 2004	OPENFARES	IYBXKV

**Type of Delivery**

ICS, 2.00, CAD, 1 day(s)

**Payment information (by file or by passenger)**

	Fare	Taxes	Sub Total	Delivery Fees	Paper Tickets	Service fees	Penalties	CC fees (3 %)	Comm	Total	FOP	
<b>File totals</b>	<b>2075.00</b>	<b>319.95</b>	<b>2394.95</b>	2.16	278.20	53.52	0.00	0.00	0.00	2728.83	—	pay file
1.1 FIRSTADULT/OPENFARES MR	750.00	106.65	856.65	0.54	69.55	13.38	0.00	0.00	0.00	940.12	—	pay pax
2.1 SECONDADULT/OPENFARES MR	750.00	106.65	856.65	0.54	69.55	13.38	0.00	0.00	0.00	940.12	—	pay pax
3.1 CHILD/OPENFARES MISS*YRS	575.00	106.65	681.65	0.54	69.55	13.38	0.00	0.00	0.00	765.12	—	pay pax
4.1 INFANT/OPENFARES MSTR	0.00	0.00	0.00	0.54	69.55	13.38	0.00	0.00	0.00	83.47	—	pay pax
<b>Total : 4 pax</b>												

VIEW ACCOUNT STATUS

DISPLAY FILE

DISPLAY ANOTHER FILE

**Type of Delivery** list is provided from Webfares (general info, delivery methods) and must be selected.

Make sure **E-ticket** option is created in Delivery methods

You can identify if E-ticket is permitted, not permitted or mandatory (in webfares, contract table)

If E-ticket is mandatory, only E-ticket option will be offered.

If E-ticket is not permitted, system will not offer the E-ticket option.

If E-ticket is permitted, system will cross validate with GDS to ensure that E-ticket is permitted.

- If not permitted according to GDS, E-Ticket option will not be offered in payment page.
- If permitted, E-ticket option will be offered along with other delivery methods. In this case, if E-ticket is not selected, paper ticket surcharge, if entered in Webfares (General info, Airline or Contract) will automatically apply.

Payment can be done EITHER **per File** OR **per passenger**.

The VIEW ACCOUNT STATUS will provide you with a statement of payment transactions.

### Credit card(s):

Transaction						
CC Type	Credit Card Number		Exp. Date		Card's holder's name	
AMEX			MM	YY		
	Phone	Billing address	City	State/Prov	Zip Code	
Amount	Agency Commission*	CC fees (3 %)	Amount Charged			
940.12	0.00	28.20	968.32			
				Travel Agent Name		
<p><b>*Amount of commission payable to the Agent. Openfares will mail back a cheque for the amount shown. This amount is subject to recall in case of cancellation</b></p>						
<input type="button" value="Apply Transaction"/>						
<input type="button" value="Return"/>						

If the Consolidator is the Credit card merchant and CC fees are entered in Webfares (General info/consolidator info OR Airline OR contract), CC fees will be automatically calculated.

The authorization will be taken by GDS only if Airline is merchant, according to information entered in Webfares (general info, Consolidator info OR Airline fees OR contract)

### Cheque:

Transaction			
	Cheque #		Amount Charged
	<input type="text"/>		<input type="text" value="940.12"/>
		Travel Agent Name	<input type="text"/>
<input type="button" value="Apply Transaction"/>			
<input type="button" value="Return"/>			

Cheque option is presented only if consolidator accepts cheques in Webfares (General info/Consolidator info)

WRA option is presented according to option in Co-Branding module.

Signed Credit card Form.... and For faster ticket delivery... are presented only if option are selected in Webfares (General info, Consolidator info).

When cheque or WRA FOP is selected, Amount charged per passenger is automatically equal to total per passenger (no CC fees or COM).

**NEW:** You can have a link to CC forms and an How To document in the payment page. These option are selected in the Co-branding module. It is the consolidator that provides the documents that will be displayed.

[<<previous](#) [next>>](#)

[<<previous](#) [next>>](#)

## 8.5 CANCEL FILE

File will be automatically cancelled in GDS and status changed to CX in the Booking engine.

To cancel a file, you need to identify yourself	
Travel Agent	
<input type="text"/>	
<input type="button" value="CANCEL FILE"/>	

Agent name must be entered.

<b>Your file has been cancelled</b>	
1.1BOUTET/SUZANNE MR	
NO ITIN	
TKT/TIME LIMIT	
1.T-A	
PHONES	
1.YUL514-222-2222-H	
CUSTOMER NUMBER - 0000000000	

Itinerary is removed from PNR

Whenever status = PA or CX or there is no itinerary, Apply payment button will not be offered when file is displayed.

[<<previous](#) [next>>](#)

&lt;&lt;previous next&gt;&gt;


**8.6 DISPLAY ANOTHER FILE**

DISPLAY ANOTHER FILE

	From	To	Date	Time	3	Adult	All Upsells	PNR's	Airports
Out	yul	lax	15	MAY	1	Child	Negotiated		
In	lax	yul	25	MAY	1	Infant	All		

OneWays

Agency: 
 Dist:



Please enter your OpenFares record locator number or the name of one of the passengers or leave all fields blank to view all of your agency's reservations

OpenFares record locator number






OR

Name of one of the passengers (ONLY ENTER THE LAST NAME)

It allows you to retrieve a file by either locator (or file number, you must contact Openfares) or passengers' last name. You will then get the list of corresponding files or the display of the requested PNR.

**List of corresponding files**

Click on the red button corresponding to the file you wish to view

Locator	View Itin	Status	Passenger	Gateway	Dest	Departure
IEVYFH		HK	BOUTET,SUZANNE,MR	YYZ	LON	15OCT
EKFECC		HK	BOUTET,SUZANNE,MR	YUL	PAR	20NOV
JFMFHK		CX	BOUTET,SUZANNE,MRS	YUL	PAR	20NOV
JGGYEB		CX	BOUTET,SUZANNE,MR	YUL	PAR	20NOV
JQTOBJ		HK	BOUTET,SUZANNE,MR	YUL	PAR	10NOV

Note:

The Sabre Virtually there, Galileo View Trip link are additional option \$, for more info, contact Openfares.

&lt;&lt;previous next&gt;&gt;

[<<previous](#) [next>>](#)**8.7 – DISPLAY PNR RULES(\$)**

This option will display the rules applicable to the specific fare.

Locator	Gateway	Dest	Basis	Airline	Book Date	Option Date	Status	N=net C=comm
JQWYFN	YUL	LAX	TX5570/TW5570	DL	7MAR	2003-03-13	HK	N

REMARK	*** All surcharges are included *** E-ticket only/Fee for paper ticket *** Last day to issue 31 OCT 03 ***
PENALTY	Before departure \$100USD/\$146CAD for refundable / After departure Ttl non refundable
CHANGES	Changes before departure \$146CAD / Changes after departure \$100USD/\$146CAD
BLACK-OUT DAYS	
ADVANCE PURCHASE	1. If reservation is made 30 day(s) or more prior to departure Tkt must be issued within 7 day(s) of reservation 2. If reservation is made between 29 and 7 day(s) before departure Tkt must be issued within 3 day(s) of reservation Whichever comes first
STOPOVERS	Not permitted
OPEN-JAWS	Single open jaw permitted at destination only
MIX CLASS	Permitted TAU when applicable
RESTRICTED OR PERMITTED FLIGHTS	
LAST RETURN	0000-00-00
TICKETING DEADLINE	2003-10-31
CHILD	Same as adult / No discount
SENIOR	Not permitted
YOUTH	Not permitted
INFANT	Free but no seat
TICKET DES.	LT904

...

Note that when PNR is created, we insert the fare line ID and contract ID in our database.

When display rules is used, system looks for the specific fare ID in Webfares.

If excel file as been Re-imported, fare ID will be different therefore, booking engine will not find the specific fare ID.

As a fall back, you can create the RULES at contract level of each of your contract and keep them updated (what we really suggest is to ALWAYS use webfares for Rules, easier and faster to maintain and less replicated data in your database). When fare ID is not found, system will pick up rules entered at contract level (because contract ID never changes, even if excel file is re-imported).

[<<previous](#) [next>>](#)

[<<previous](#) [next>>](#)

## **8.8 – Generic seat selection(\$)**

This module contains the following options:

8.8.1 Display seat assignment

8.8.2 Display seat map

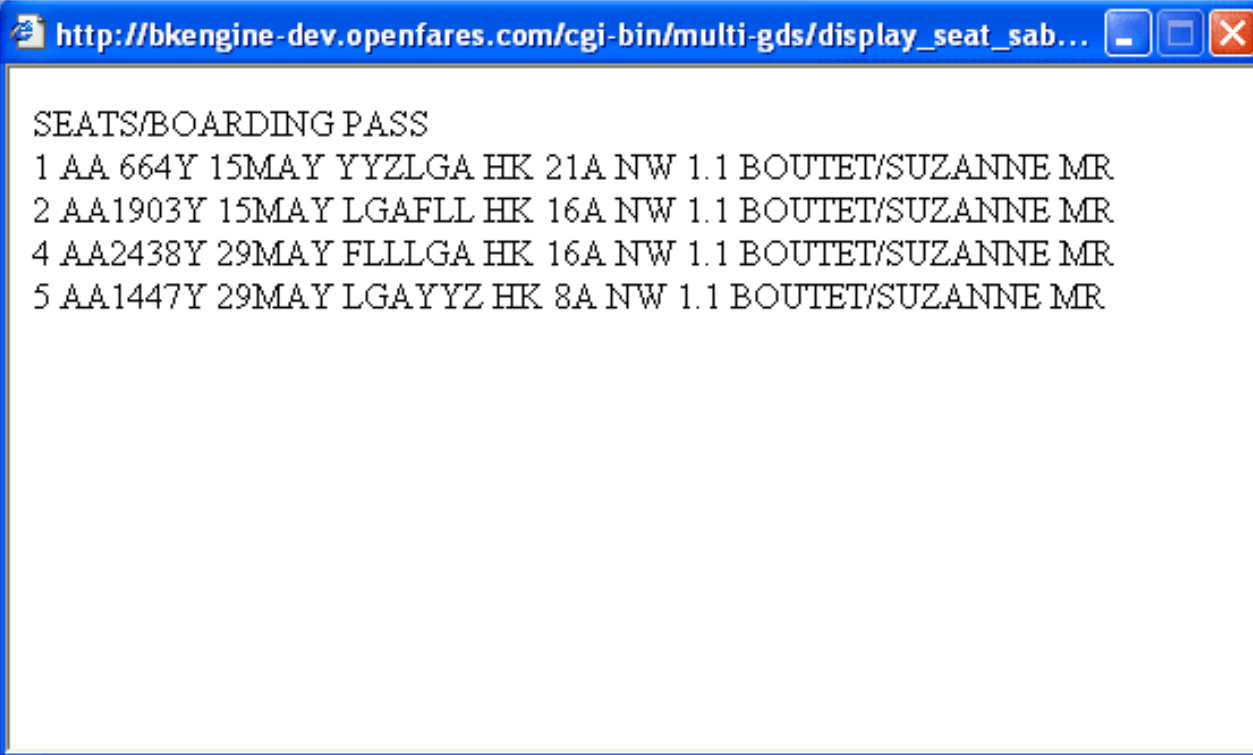
Available for Sabre and Galileo.

[<<previous](#) [next>>](#)

[<<previous](#) [next>>](#)**8.8.1 Display seat assignment:**

This option will display the seat assignment for each pax.

The seat selection can be from either the 'Display seat map' or 'Add remarks to this file'

A screenshot of a web browser window with a blue title bar. The title bar text is "http://bkengine-dev.openfares.com/cgi-bin/multi-gds/display\_seat\_sab...". The main content area of the browser displays the following text:

```
SEATS/BOARDING PASS  
1 AA 664Y 15MAY YYZLGA HK 21A NW 1.1 BOUTET/SUZANNE MR  
2 AA1903Y 15MAY LGAFLL HK 16A NW 1.1 BOUTET/SUZANNE MR  
4 AA2438Y 29MAY FLLLGA HK 16A NW 1.1 BOUTET/SUZANNE MR  
5 AA1447Y 29MAY LGAYYZ HK 8A NW 1.1 BOUTET/SUZANNE MR
```

[<<previous](#) [next>>](#)

**8.8.2 Display seat map:**

This option will present the seat map for each flight segment and allow the agency to make the seat selection for each passenger.

AUTH- 79 100
0 - YYZ 1 - LGA
<b>NO SMOKING FLIGHT</b>
A B D E F
<b>BHD BHD BHD BHD BHD</b>
6 . . . . 6
7 * * * * 7
8 * Q . * * 8
9 * Q Q * * 9
10 * Q Q * * 10
11 * Q Q * * 11
W12 *U * Q * *U 12W
W13X QU Q Q Q QU X13W
W14X Q Q Q Q Q X14W
W15 * * * * 15W
W16 * * * * 16W
W17 * * * * 17W
W18 * * * * 18W
19 * * * * 19
20 * * . . . 20
21 * * . . . 21
A B D E F
LAV LAV
GAL GAL
AVAIL NO SMK: ^ BLOCK : / LEAST PREF: U BULKHEAD: BHD
AVAIL SMKING: - PREMIUM: Q UPPER DECK: J EXIT ROW: X
SEAT TAKEN :. WING: W LAVATORY: LAV GALLEY: GAL
PREF ACCESS LAV: PAL DOOR: DOR SCREEN: SCR CLOSET: CLS
PREF ACCESS : H BASSINET: B UMHR: M REARFACE: o

<b>BOUTET,SUZANNE,MR:</b>	Seat no:	<input style="width: 90%;" type="text"/>
---------------------------	----------	--

...

<b>Agent Name:</b>
<input style="width: 80%;" type="text" value="suzanne"/>
<input type="button" value="APPLY SEAT SELECTION"/>

SEAT REQUESTED

<<previous next>>

&lt;&lt;previous next&gt;&gt;

**8.9 MAKE INVOICE**

When the file is NOT PAID, this option is called SEND QUOTE.

When the file is PAID, this option is called MAKE INVOICE.

This option allows the agency to create an invoice (or quote) for their customer(s).  
It can then be printed or sent via e-mail.

OPENFARES TEST					
ADDRESS 1					
MONTREAL					
PROV/STATE					
CANADA					
POSTALZIP					
<b>MR, BOUTET, SUZANNE</b>					
Airline	Flight #		City	Date	Time
DELTA	5622	Dep.	YUL: Dorval International Airport, Montreal, Canada	May 15	13:15
		Arr.	CVG: Covington - Cincinnati, Cincinnati - Northern Kent		15:33
DELTA	1401	Dep.	CVG: Covington - Cincinnati, Cincinnati - Northern Kent	May 15	16:40
		Arr.	LAX: Los Angeles International Airport, Los Angeles, Et		18:29
DELTA	810	Dep.	LAX: Los Angeles International Airport, Los Angeles, Et	May 25	10:50
		Arr.	CVG: Covington - Cincinnati, Cincinnati - Northern Kent		18:00
DELTA	5566	Dep.	CVG: Covington - Cincinnati, Cincinnati - Northern Kent	May 25	19:30
		Arr.	YUL: Dorval International Airport, Montreal, Canada		21:30
Passenger information					
BOUTET		SUZANNE		\$	471.98
Delivery fees				\$	0.00
				<b>Total:</b>	\$ 471.98
<div style="border: 1px solid black; padding: 5px;"> <p>!Attention!</p> <p>Because file is not paid, any additionnal charge</p> <p>Notes: {such as delivery fee, credit card</p> </div>					
<a href="#">Print</a>	<a href="#">Email</a>			<a href="#">Reset fields</a>	<a href="#">Close window</a>

If Make invoice is selected before payment, the following note will automatically be inserted. It can be deleted by the agency.

The agency can replace the amounts in the boxes before printing it or sending it to the customer via e-mail. Reset fields will put initial values if changes where done.

The Print option will send the invoice to the printer.

The Email option will pop up the following screen:

## OPENFARES TEST - Send invoice by mail

<b>From:</b> <b>(agency)</b>	<input type="text" value="sboutet@openfares.com"/>
<b>To:</b> <b>(customer)</b>	<input type="text"/>
<input type="button" value="Send"/> <input type="button" value="Cancel"/>	

Openfares Test: is the name of the Travel agency

From (agency): is the e-mail of the agency, if entered in agency profile of Webfares

To (customer): is the e-mail of the agency's customer

OPENFARES TEST  
 ADDRESS 1  
 MONTREAL  
 PROV/STATE  
 CANADA  
 POSTALZIP

MR, BOUTET, SUZANNE

Airline	Flight #	City	Date	Time
DELTA	5622	Dep. YUL: Dorval International Airport, Montreal, Canada	May 15	13:15
		Arr. CVG: Covington - Cincinnati, Cincinnati - Northern Kent		15:33
DELTA	1401	Dep. CVG: Covington - Cincinnati, Cincinnati - Northern Kent	May 15	16:40
		Arr. LAX: Los Angeles International Airport, Los Angeles, Et		18:29
DELTA	810	Dep. LAX: Los Angeles International Airport, Los Angeles, Et	May 25	10:50
		Arr. CVG: Covington - Cincinnati, Cincinnati - Northern Kent		18:00
DELTA	5566	Dep. CVG: Covington - Cincinnati, Cincinnati - Northern Kent	May 25	19:30
		Arr. YUL: Dorval International Airport, Montreal, Canada		21:30

**Passenger information**

BOUTET	SUZANNE	\$ 471.98
Delivery fees		\$ 0.00
		<b>Total: \$ 471.98</b>

**!Attention!**

**Because file is not paid, any additional charge  
 (such as delivery fee, credit card fees, paper ticket fees, etc.)  
 is not included in the total fare.**

<<previous next>>

[<<previous](#) [next>>](#)**8.10 CLONE PNR S**

This option allows the agency to clone the PNR (make an identical copy) into its own PCC.

Galileo creates a GK

Sabre creates a YK

Worldspan creates a MK

In order to create a copy of the PNR in your Apollo System, you need to provide us with your Pseudo City Code and the desired queue number	
PCC:	<input type="text"/>
QUEUE NUMBER:	<input type="text"/>
<input type="button" value="SUBMIT"/>	

[<<previous](#) [next>>](#)

[<<previous](#) [next>>](#)

## **9 Additional Modules**

9.1 [Registry form](#)

9.2 [Reporting](#)

9.3 [Ticketing \(\\$\)](#)

9.4 [B2B/B2C logs](#)

[<<previous](#) [next>>](#)

## 9.1 Registry form

The registry form can be reached by a link on the consolidators website and/or automatically presented when Login is invalid (you must contact Openfares for that option)

The following information must be passed to the page when called from a web link:

```
<form name="form1" action="/cgi-bin/webbooking/submit_agency.cgi" method=POST>  
<input type="hidden" name="vendercode" value="WPLS">  
<input type="hidden" name="pincode" value="pincode?">  
<input type="hidden" name="e_agent" value=$e_agent> (for e-agent only)
```

When an agency registers, the agency information is automatically created in Webfares with status = N (for new).

This will allow the consolidator to verify information and therefore approve (set status = blank) or disapprove application (set status = X).

Status must be blank to enable use of the agency login. Emails are sent to the consolidator and agency throughout the process.

Consult Webfares on-line documentation, section 3 (Agency) for more information.

There is an option to automatically create the agency with a blank status instead of N. There is also an option that automatically bring the agent to the registry form if login is invalid. (contact openfares for those options)

This page can be customized by removing fields or inserting remarks beside fields.

**THE INFORMATION THAT YOU PROVIDE BELOW REMAINS PRIVATE.**

Make sure the email address is correct; the confirmation email will be sent to your e-mail address !

<b>User Name *</b>	<input type="text"/>
<b>Password *</b>	<input type="password"/>
<b>Retype Password *</b>	<input type="password"/>
<b>Agent Name *</b>	<input type="text"/>
<b>Travel Agency Name *</b>	<input type="text"/>
<b>Address *</b>	<input type="text"/>
<b>City *</b>	<input type="text"/>
<b>Province/State</b>	<input type="text"/>
<b>Zip Code *</b>	<input type="text"/>
<b>Country *</b>	<input type="text"/>
<b>Phone *</b>	<input type="text"/>
<b>Fax *</b>	<input type="text"/>
<b>Email *</b>	<input type="text"/>
<b>ARC/IATA#</b>	<input type="text"/>
<b>CLIA#</b>	<input type="text"/>
<b>CRS</b>	APOLLO <input type="button" value="v"/>
<b>Pseudo City Code (PCC)</b>	<input type="text"/>
<b>GDS sign-in</b>	<input type="text"/>
<b>Web Site</b>	<input type="text"/>
<b>OPENFARES Agent Name</b>	<input type="text"/>
<b>OPENFARES Agent Queue</b>	<input type="text"/>
<b>Where did you hear about our site?</b>	<input type="text"/>
<input type="button" value="Submit"/>	

[<<previous](#) [next>>](#)

## 9.2 Reporting

Upon installation of release 3.2, we have changed the date format (added the year) in database that is used for the reporting.

So, you will be able to report by dates with the proper year only with the bookings that are done after the installation of this release.

Old bookings will have dates such as 15JAN

New bookings (after installation of 3.2) 20030115

Period		Users		Airline	Contracts
From	YY-MM-JJ	ALL	<input type="button" value="v"/>	ALL	<input type="button" value="v"/>
To	YY-MM-JJ	Username	<input type="text"/>		
Departure	<input type="radio"/>	Consortium	ALL	<input type="button" value="v"/>	
Transaction	<input checked="" type="radio"/>				
Pincode					
514272 - OpenFares SABRE - External <input type="button" value="v"/>					
Gateway			Destination		
Airport	<input type="text"/>		Airport	<input type="text"/>	
City	ALL	<input type="button" value="v"/>	City	ALL	<input type="button" value="v"/>
Country	<input type="text"/>		Country	<input type="text"/>	
State	<input type="text"/>		States	<input type="text"/>	
Zone	ALL	<input type="button" value="v"/>	Zone	ALL	<input type="button" value="v"/>
Pax Type		# of Pax	Fare Type		
Adult	<input checked="" type="checkbox"/>	All	<input type="button" value="v"/>	Negotiated & PF (N)	<input checked="" type="checkbox"/>
Child	<input checked="" type="checkbox"/>			Comm. Grid (C)	<input checked="" type="checkbox"/>
Infant	<input checked="" type="checkbox"/>			Pure Published (P)	<input checked="" type="checkbox"/>
Status		Sort By		Report type	
HK - Booked	<input checked="" type="checkbox"/>	Sort 1:	Select	<input type="button" value="v"/>	Summary (Stats)
PA - Paid	<input checked="" type="checkbox"/>	Sort 2:	Select	<input type="button" value="v"/>	
CX - Cancelled	<input checked="" type="checkbox"/>	Sort 3:	Select	<input type="button" value="v"/>	
PP - Payment pending	<input checked="" type="checkbox"/>				
Information to print on report / print order					
Field	Order	Field	Order	Field	Order
Locator	-----	Retutrn date	-----	Cost	-----
Status	-----	Booking date	-----	Total amount	-----
Status Date	-----	User name	-----	Fare basis	-----
Gateways	-----	Agent name	-----	Airline	-----
Destinations	-----	Sell	-----	Contract	-----
Depart date	-----	Markup	-----	Pincode	-----
Send to					
Screen <input type="button" value="v"/>					

screen ▼

REPORT

<<previous next>>

**9.3 Ticketing (\$)****Step 1** : log in**Step 2** : Retrieve PNR**Step 3** : Review PNR information**Step 4** : Store and Print tickets**Step 1** : log in

DELTA AIR LINES  
ENDO

BSP CANADA YUL YUL SIIIFUNSON TOURS  
24-APR-03 1P-2ARUSE

OPEN/LOUIS, MR EDMONTON CANADA

FL	ORIGIN	CARRIER	CLASS	FLIGHT	CLASS	FLIGHT	CLASS	FLIGHT	CLASS	FLIGHT
	MONTREAL/DORVAL	DL	5616T	10SEP	600A	OKLT904-A				
X	CINCINNATI	DL	671T	10SEP	855A	OKLT904-A				
O	LOS ANGELES	DL	810T	20SEP	1050A	OKLT904-A				
X	CINCINNATI	DL	5566T	20SEP	730P	OKLT904-A				
	MONTREAL/DORVAL									

CAP. 355.00YUL DL CVGCV6DL LAX 177.50 LAXDL CVGCV6DL YUL 177.50

USERNAME PASSWORD

CA 11.2P

CHEC

CAD. 366.22

5235/

11414931381

OPENFARES TICKETING MODULE 0.0

Submit

> The username determines the PCC and ticketing office (using table tkt-user.txt )

**Step 2** : Retrieve PNR

**LOCATOR:**

FETCH LOCATOR

> It will retrieve the PNR and display the information.

**Step 3 : Review PNR information**

Passengers	
1	1 GARFIELD TEST MR ADT

Itinerary	Basis Adult	Basis Child	Basis Infant	Baggages Allowance
O YYZ ATL 15JUL DL 4745 1125 T	TX5570	TX5570	TX5570	02P
X ATL FLL 15JUL DL 2056 1420 T	TX5570	TX5570	TX5570	02P
O FLL ATL 25JUL DL 1186 1000 T	TX5570	TX5570	TX5570	02P
X ATL YYZ 25JUL DL 5685 1240 T	TX5570	TX5570	TX5570	02P

Prices (GST will be re-calculated automatically if needed, do not modify here)														
Passenger Type	Net	Pub	Cost	Taxes	Detail								Surcharges	Detail
Adult	320.00	NA	270.00	108.11	11.22CA	23.89KG	10.00SC	36.86US	10.32AY	9.63XY	6.19XF		40.00NC	24.00YC
Child	0.00	NA	0.00											
Infant	0.00	NA	0.00											

Check Payment	
Passenger CK number	
ALL	15442.2

Bulk Ticket:	<input checked="" type="checkbox"/>
Electronic Ticket:	<input checked="" type="checkbox"/>
Merchant is Carrier:	<input type="checkbox"/>
Endo:	VALID ON DL ONLY/NONEND/NONREF/T5570
Tour Code:	TT1
Currency:	CAD
XF city:	
Plating Carrier:	DL
TEST ONLY - NO SAVE - NO TKT:	<input type="checkbox"/>
PROCESS	

> All the information displayed in boxes can be modified.

We strongly recommend that changes to the fares are done directly in the PNR and retrieved again. If changes are done through this screen, they will not be transferred in the PNR.

**Bulk Ticket:** Costs are not shown on passengers coupon. If not check marked, means normal BSP ticket stalk.

**Electronic Ticket:** system will make sure that allowed in Webfares and allowed according to itinerary.

**Merchant is carrier:** provided from Webfares

**Endo, Tour code, Currency and Plating carrier:** are provided from Webfares.

**XF city:** is provided by the GDS

If you check mark **TEST ONLY – NO SAVE – NO TKT:** the system will create the phase IV command (Sabre) or the fare store command (WSPAN) and show it on the screen for the user to cross validate but will not store it in the PNR nor print the ticket.

**PHASE IV CREATION**

WØC

**BUILDING THE PHASE IV**

WØIØL10-TX5570\*15JUL15JUL\*BA02PØL2X-TX5570\*15JUL15JUL\*BA02PØL30-  
 TX5570\*25JUL25JUL\*BA02PØL4X-TX5570\*25JUL25JUL\*BA02PØUN\*TT1ØCYYZ DL X/ATL DL FLL NC20.00  
 YQ12.00 135.00TX5570 DL X/ ATL DL YYZ NC20.00 YQ12.00 135.00TX5570 TTLCAD334.00 END ROE0.000000  
 SITI XT 10.00SQ 36.86US 10.32AY 9.63XY 6.19XF 0.00ØK0.00ØED/VALID ON DL  
 ONLY/NONEND/NONREF/T5570ØYCAD334.00ØH0ØJ2

RESP: OK

Once review, you can do BACK, remove the check mark and click on process again.

**Step 4 : Store and Print tickets**TEST ONLY - NO SAVE - NO TKT: 

PROCESS

**PHASE IV CREATION**

WØC

**BUILDING THE PHASE IV**

WØIØL10-HHWAP\*15JUN15JUN\*BA02PØL2X-HHWAP\*16JUN16JUN\*BA02PØL30-HHXAP\*25JUN25JUN\*BA02PØL4X-  
 HHXAP\*25JUN25JUN\*BA02PØUN\*LC3119ØCYUL AC X/CDG AF NCE YQ3.00 20.00 SQ24.00 510.50HHWAP AF X/ CDG AC YUL YQ3.00  
 20.00 SQ24.00 510.50HHXAP TTLCAD1115.00 END ROE0.000000 SITI XT 1.20XQ 15.00SQ 23.16FR 36.07FR 4.95QW  
 15.37QXØK0.00ØED/NON ENDORSABLE/VALID ON AC/AC\*FLTS/CIC\*121ØYCAD1115.00ØH4ØJ2

RESP: OK

**PHASE IV CREATION**

WØCØPCHD

**BUILDING THE PHASE IV**

WØIØL10-HHWAPCH\*15JUN15JUN\*BA02PØL2X-HHWAPCH\*16JUN16JUN\*BA02PØL30-HHXAPCH\*25JUN25JUN\*BA02PØL4X-  
 HHXAPCH\*25JUN25JUN\*BA02PØUN\*LC3119ØCYUL AC X/CDG AF NCE YQ3.00 20.00 SQ24.00 370.50HHWAPCH AF X/ CDG AC YUL  
 YQ3.00 20.00 SQ24.00 370.50HHXAPCH TTLCAD835.00 END ROE0.000000 SITI XT 1.20XQ 15.00SQ 23.16FR 36.07FR 4.95QW  
 15.37QXØK0.00ØED/NON ENDORSABLE/VALID ON AC/AC\*FLTS/CIC\*121ØYCAD835.00ØH4ØJ2

RESP: OK

**PHASE IV CREATION**

WØCØPINF

**BUILDING THE PHASE IV**

WØIØL10-HHWAPIN\*15JUN15JUN\*BANILØL2X-HHWAPIN\*16JUN16JUN\*BANILØL30-HHXAPIN\*25JUN25JUN\*BANILØL4X-  
 HHXAPIN\*25JUN25JUN\*BANILØUN\*LC3119ØCYUL AC X/CDG AF NCE YQ3.00 20.00 SQ24.00 0.00HHWAPIN AF X/ CDG AC YUL  
 YQ3.00 20.00 SQ24.00 0.00 TTLCAD94.00 END ROE0.000000 SITIØK0.00ØED/NON ENDORSABLE/VALID ON AC/AC\*  
 FLTS/CIC\*121ØYCAD94.00ØH4ØJ2

RESP: OK

**Printing ticket PAX: 1.1****Printing ticket PAX: 2.1****Printing ticket PAX: 3.1****Printing ticket PAX: 4.1****The following tickets have been successfully ticketed**

0147001555158

0147001555159

0147001555160

0147001555161

Printers are determined in an external file (printers.txt).

<<previous next>>

## 9.4 B2B / B2C Logs

This tool will accumulate information in log files for report purposes.  
This tool is ideal to optimize your B2B and/or B2C web sites.

For example:

- You can study the failed availability request and find out that it is caused by wrong data (routing) input.
- You can study the market, therefore verify which destination are the most commonly requested on your Website.
- You can compare the number of requests versus actual bookings in order to find out your booking ratio.

etc...

To access the Logs module you must first login.

---

CODE:	<input type="text"/>
PASSWORD:	<input type="text"/>
<input type="submit" value="SUBMIT"/>	

---

CODE and PASSWORD:

- If you log in using your vender code (in upper case), you will have access to ALL information (B2B and B2C for all Pin codes). You can then specify one pin code or report on all pin codes. In this case, password will be the same as the one for your Co-branding B2B module.
- If you login using a specific B2C pin code, you will have access ONLY to information related to that specific pin code. In this case, password will be the one entered in agy\_log\_pwd in the B2C Configuration file.

## View the transaction logs

Transaction:	Fares Requests
Type:	Success: <input type="radio"/> Failed: <input type="radio"/>
Nb lines (from the most recent)	<input type="text"/>
Lines Interval (separate with -)	<input type="text"/>
Gateway	<input type="text"/>
Dest	<input type="text"/>
Air	<input type="text"/>
Agency	<input type="text"/>
Pincode	<input type="text"/>
From (YYYYMMDD)	<input type="text"/>
To (YYYYMMDD)	<input type="text"/>
Empty Log	<input type="checkbox"/>
SUBMIT	

DATA is accumulated in 4 different logs, at different steps in the process of a reservation using the engine B2B or B2C booking engine.

### Transaction:

You can report on:

- a) Fares requests
- b) Availability requests
- c) Booking requests
- d) Failed payments

**Type:** You can report on successful or failed requests.

If you want to report on both success and failed requests, make no selection.

As soon as one option is selected, you can no longer report on both unless you login again.

**Nb lines:** You can specify the number of lines you want to view (from the most recent).

If your log file contains 1000 lines and you input 100, you will get the last 100 lines of the log.

**Lines Interval:** You can request a specific interval in the log file.

If your log file contains 1000 lines and you input 1-100, you will get the first 100 lines of the log.

**Gateway:** You can report on a specific Gateway (airport code or city code).

**Destination:** You can report on a specific Destination (airport code or city code).

**Airline:** You can report on a specific airline (only for availability requests)

**Agency:** You can report on a specific agency (agency login in Webfares or agency in B2C configuration file)

**Pincode:** You can report on a specific pincode (B2B pin code from B2B Co-branding or B2C pin code from B2C configuration tool). You must make sure to use different numbers for B2B and B2C pin codes.

**From - To :** You can report on specific date range (from and to) using format as following YYYYMMDD.

**Empty Log:** This will empty the selected log. Option available only when logged in using the Vender code.

Note: You always get the total number of lines of your report at the bottom of page.

### a) Fares requests Log

Trans Date	Trans Time	Pincode	Agency	Gateway	Dest	Dep Date	Ret Date	S/F
20040921	17:09:19	514274	GALILEO	YUL	MIA	10OCT	20OCT	1
20040921	17:09:39	514274	GALILEO	YUL	YYC	10OCT	20OCT	

S/F indicator: 1 = successfull request, blank = failed request

### b) Availability requests Log

Trans Date	Trans Time	Pincode	Agency	Gateway	Dest	Dep Date	GDS	Airline	Class
20040922	17:46:48		5142766777	YMQ	PAR	15NOV	gal-xmlVDR1	AF	Y
20040922	17:46:48		5142766777	PAR	YMQ	25NOV	gal-xmlVDR1	AF	Y
20040922	18:15:25		5142766777	YMQ	PAR	15NOV	gal-xmlVDR1	AF	Y
20040922	18:15:25		5142766777	PAR	YMQ	25NOV	gal-xmlVDR1	AF	Y
20040922	18:21:16		5142766777	YMQ	PAR	15NOV	gal-xmlVDR1	AC	Y

Routing	Time	Routing Cl.	Restr Fl.	Via Pts	S/F	Got Avail	With Up-sale
					1	1	
					1	1	
					1	1	
					1	1	
YMQ-AC:YMQ-AC-FRA-BA:YMQ-AC-LON-AF				:FRA:LON			

- Availability requests are displayed in 2 lines, 1 for outbound and 1 for return

- Routing is displayed with the Origin so if you have requested YMQ to PAR and have AC routing in Webfares, report will print YMQ-AC

- Routings and Via points are separated by :

- If specific time was requested, it will be printed

- If With Up-sale equal 1 means upsale

### c) Booking requests Log

Trans Date	Trans Time	Pincode	Agency	Gateway	Dest	Dep Date	Ret Date	GDS	S/F	Locator
20040927	1414	000000	5142766777	YUL	CDG	04OCT	11OCT	gal-xmlVDR1	1	M7QLKC
20040927	1428	000000	5142766777	YUL	CDG	04OCT	11OCT	gal-xmlVDR1	1	M9JXMC
20040927	1429	000000	5142766777	YUL	CDG	04OCT	11OCT	gal-xmlVDR1	1	M9N122
20040927	1454	514273	5142766777	YUL	CDG	15NOV	25NOV	sabreVDR1	1	CFARQS
20040927	1458	514273	5142766777	BRU	LAX	15NOV	25NOV	sabreVDR1	1	CFIBKU
Total: 5										

### d) Payment requests Log

Trans Date	Trans Time	Pincode	Agency	Gateway	Dest	Dep Date	Locator	CC Type	CC Amount (rounded)	CC Holder
20040927	1233	514272	5142729454				KVFUGW	AX	1442	ssss ssss
Total: 1										

[<< previous](#)